



375 Canal Street
Brattleboro, VT 05301
(802) 254-8222
Fax (802) 254-5577

Craig A. Rinder, MD, LLC

To Our Valued New Patient:

Welcome to our practice. It is our goal to make your experience with us as positive as possible. You may help us accomplish this in the following ways.

Having a complete medical history is essential if we are to provide you with the best care possible.

Please complete all parts of your New Patient Questionnaire and mail back to our office at:

**375 Canal Street
Brattleboro, VT 05301**

When we receive you packet back we will contact you to schedule your appointment.

- ❖ Please arrive **15 minutes early** so that we may complete the registration process.
- ❖ **Have your insurance cards and a photo Id ready for us to copy and be prepared to pay any deductible, co-payments, or co-insurance that is due at the time of service.**
- ❖ Be prepared to provide us with a urine specimen when you arrive.
- ❖ If the patient is a minor, then a parent must be present for us to examine the patient.
- ❖ **If you are in a wheelchair and need assistance getting into our building or transferring to the exam table, please bring someone with you OR let us know in advance so we will be prepared to help you with this process.**
- ❖ If you have no insurance, please let us know prior to your appointment. We do not finance any balances, however we do offer a program that will finance you for up to 18 months at 0% interest and we can pre-qualify you.

Thank you very much for your cooperation!

The directions are as follows: Take I-91 **North** / South to exit 1, go **right** / left off the exit. You will continue to go towards the center of Brattleboro. Going straight through the first set of lights, about 500 yards after the light (just before Belmont Ave and Brattleboro Memorial Hospital) on your left you will see a large stucco house on the corner. That is our office. The driveway is right before the house. You must enter the driveway from Canal Street. If you have any questions please feel free to call us.

Sincerely,

Bonnie Symanski

We respectfully request that if you cannot make your appointment you provide us with 24hrs notice or you may be subject to a \$175.00 charge for not showing.

